

# **Group Booking Information 2018**

In late April/early May Pashley Manor's spectacular Tulip Festival sees this garden, on the border of Sussex and Kent, carpeted with over 40,000 newly planted tulips, creating stunning scenes for visitors to enjoy. Tulips are followed by over 100 varieties of roses through June, hundreds of scented lilies, the kitchen garden showcasing an abundance of produce and a blaze of colour provided by thousands of dazzling dahlias. Complemented by a fantastic café with a beautiful terraced seating area with stunning garden views, exhibitions of sculpture and art and a lovely gift shop, Pashley is a great destination for a day out in 2018.

We recommend a minimum of 2 hours to visit the Gardens (the house is not open to the public), however, most groups stay longer than this, enjoying the delicious lunches and teas available from our Café.

## **OPENING TIMES**

- 31st March to 29th September 2018
- Tuesday to Saturday, 10am 5pm
- plus Bank Holiday Mondays and Special Event Days, 10am 5pm

(Please Note: the Gardens Café and Gift Shop will not be open on Good Friday 30th March)

# GROUP ADMISSION RATES (FOR 15+)

Normal open days £ 10.00 per head (including Special Events unless specified below)

During Tulip Festival During Craft Show  $\pounds$  11.00 per head  $\pounds$  9.00 per head

### **SPECIAL EVENTS**

Tulip Festival Sculpture in Particular Special Rose Week Kitchen Garden Week Sussex Guild Craft Show Dahlia Days

#### 24th April every day to 8th May 26th May every day to 2nd June

26th May every day to 2nd June 8th June every day to 16th June 3rd July every day to 8th July 25th, 26th and 27th August 5th September every day to 15th September

For more details about our Special Events, or what is out in the garden when you would like to visit, please see our leaflet or our website or call 01580 200888

# THE GARDEN ROOM CAFÉ

Pashley prides itself on providing delicious, locally sourced and homemade food. As well as coming to see the beautiful gardens groups should 'allow time to sample the fabulous homemade food and warm hospitality at arguably the best garden café in the county, much of which is sourced from the abundant kitchen garden' (Leigh Clapp in 'Sussex Life').

- GARDEN ROOM CAFÉ seats up to 70 indoors.
- COURTYARD and TERRACE sit under parasols or in the sun with beautiful views of the garden (seats 150).
- BUFFET STYLE SERVICE please let us know if your group will be with us for refreshments (see order form) but there is **no need to pre-book refreshments** visitors often enjoy choosing from our tempting buffet selection on an individual basis.
- PRE-PAID MENUS FOR GROUPS can be booked if you prefer (see order form). Please note that during the Tulip Festival and Craft Show the café operates with a slightly different menu so refreshments cannot be pre-booked at these times.
- PICNICS Picnics may be taken in the Car Park field where there are a few picnic tables and benches. We regret picnics may not be taken in the Gardens. Please ensure you take all of your litter home with you.

# **GIFT SHOP & PLANT SALES / SCULPTURE & ART EXHIBITIONS**

The Gift Shop caters for every taste; from our guidebook, postcards and local honey to garden tools, hand painted ceramics and beautiful scarves. A selection of plants, many of which grow at Pashley, are available for purchase. There is an exhibition of Botanical/Floral paintings in the Garden Room Café and an exhibition of Sculpture in the gardens all through the season (most pieces are for sale).

### **CONDUCTED TOURS**

- Full tour around the garden (60 90 minutes) led by an experienced garden guide. The cost for up to 25 people is £125, plus Admission Fee for over 25 people an extra £4.50 is charged for each additional person (up to a maximum of 35 per tour).
- Introductory talk (usually given in front of the house; 15/20 minutes) at a cost of £35 for up to 35-45 people, plus Admission Fee. This talk gives a brief history of Pashley Manor and the gardens.

## A DAY IN THE AREA

Add a trip to another local attraction to complement your visit to the gardens at Pashley and make a full day out. We offer a joint tour with Great Dixter House and Gardens - **'Tradition and Innovation in One Day'.** Begin your day in the traditional splendour of the gardens at Pashley followed by lunch (not included in the price) and then on to Great Dixter. £20.50\* per person. Alternatively, with nearby Merriments Gardens we offer a **'Day Out For Discerning Garden Lovers'** - enjoy the gardens at Pashley in the morning followed by lunch (not included in the price) and then go on to Merriments Gardens in the afternoon. £17.00\* per person. *Please ask if you would like more details and a booking form for these joint tours*. (\* add £1.00 to the price per person during the Tulip Festival)

#### **BOOKING PROCEDURE:**

- Call or email to check the day you would like to visit is available (space is restricted so early booking is recommended particularly during the Tulip Festival and other events) and we will pencil you in.
- Then complete the booking form and send to us with your deposit (£50 or £100, see note below) to confirm the booking.
- Should you wish to arrange a group visit at the last moment you are always welcome to get in touch and we will do our very best to fit you in.
- Upon receipt of your group booking form we will send a letter of confirmation and a receipt to present on the day of your visit. The balance must be paid on or before the day of the visit (if paying on the day of the visit the Organiser must collect entrance money before the visit and present one payment on arrival), please note we do not invoice after the event.

#### **DEPOSIT PAYMENT:**

Sadly, we have experienced late cancellations in the past, therefore we have reluctantly had to impose a  $\pm 50.00$  booking charge, which is refundable in the event of cancellations notified to us more than 14 days before the visit.

During the Tulip Festival we have occasionally had to turn away bookings, so we will require a £100 deposit per coach/group to secure a booking. Please note <u>Tulip Festival deposits are non-refundable</u>.

#### **DISABLED & LESS ABLE VISITORS:**

Disabled visitors are made most welcome. The gardens are only partially accessible - the formal gardens, terrace, gift shop and cafe are all accessible but the steeper gravel paths towards the woodland and behind the ponds are difficult to navigate. Due to the sloping nature of the garden, and the gravel/grass paths throughout, motorised wheelchairs are advised or a strong person to push!

We advise you to telephone before visiting so that we may give you full details of access to ensure a safe, comfortable and enjoyable experience. For some groups of disabled visitors we recommend each disabled visitor brings a companion as distances within the garden can be tiring. We have two wheelchairs (non-motorised) which we loan (booking advised) and lavatory facilities. Also see 'Parking' below.

#### COACH PARKING, FROM THE COACH TO THE GARDEN & COACH DRIVERS:

Parking is available for up to 5 coaches (and there is ample parking for cars). Coach drivers enter the gardens free of charge, and will be presented with a refreshment voucher at the Reception/Gift Shop.

We can send a car up to the coach park to bring less able visitors to the garden entrance if requested please let us know before your visit, if possible, and/or on arrival let the reception team know if any transport to/from the coach park is required. Please note: Pashley has two driveways - one signposted 'Coaches and Deliveries' the other drive is marked by the Tourist Brown signpost (this drive is suitable for access to the Car Park only - coaches must use the designated Coach drive).

*Important Notice* - We regret that we can accept no liability for any accident, loss or damage to persons or property on the estate.

# PASHLEY MANOR GARDENS Group Booking Form 2018

If you would like a booking form for a joint tour with Dixter/Merriments please call 01580 200888 or email groupbookings@pashleymanorgardens.com

Name	
Name of Group:	
Name of Group Organiser:	
Address:	
-	
– Telephone :	Email:
Mobile contact for day of visit:	Linian.
Proposed date(s) of visit:	
Time of arrival:	
No. in party (approx.):	
Conducted tour / Introductory talk required?*	Preferred Time:
Travel arrangements: (i.e. Coach/Car/Mini Bus)	
(* NB Tours/talks are not in	cluded in the entrance fee. Please see Group Booking Information for pricing.)
It would be very helpful for information:	our café to know in advance the following
	freshments on an individual basis for: (please tick as required)
Morning Coffee	resiments on an marviadar basis for. (prease trek as requirea)
Lunch 🗆	
Afternoon Refreshments $\Box$	
If your group would like to pre-h and then complete the group cat	oook refreshments please tick here □ tering order form overleaf
How did you hear about Pashle	y Manor Gardens?

Signature:

Date:

*Please remember to enclose your deposit of £50 (or £100 during the Tulip Festival) payable to Pashley Manor Gardens. A pre-payment voucher will be sent to you with your confirmation.* 

Pashley Manor Gardens, Ticehurst, Near Wadhurst, East Sussex TN5 7HE Tel: 01580 200888 Fax: 01580 200102 Email: groupbookings@pashleymanorgardens.com

# PASHLEY MANOR GARDENS Group Catering Order Form 2018

- If you would like to book refreshments for your group please fill in and return the form below. (It is not compulsory to pre-book refreshments for groups - visitors often enjoy/prefer to choose from our tempting buffet selection on an individual basis - if you prefer you can just indicate overleaf if your group would like to do this).
- Refreshments can be ordered in advance except during the Tulip Festival and Craft Show.
- Group Organisers will need to pay for the food on arrival as one payment with the entrance fee, the Group Organiser will then be given vouchers to distribute to members of their group to hand in at the café. Refreshments will only be provided upon receipt of voucher.
- A variety of hot and cold beverages, and wines and beers, are available for your group to purchase individually in the café all day from 10am to 5pm.

NAME OF GROUP ORGANISER:	
PROPOSED DATE OF VISIT:	
NO. IN PARTY (APPROX.):	

#### PLEASE NOTE: THIS IS OUR 2017 MENU TO GIVE AN IDEA OF CHOICES/PRICES ONLY—THE 2018 FORM WILL BE AVAILABLE IN JANUARY 2018 TO PLACE BOOKINGS FOR THE 2018 SEASON

	Quantity	Price Each	Total Cost
LUNCHES - served from midday to 2.30pm			
Homemade Soup served with freshly baked bread		@£5.40	
Cheddar or Stilton or Brie or Ham or Pork Pie or Pâté Or Quiche of the Day Or Hummus All served with a selection of four salads; add freshly baked b	pread and butt	@ £10.75 er for an extra	2 50p per person
Sussex Smoked Chicken or Sussex Smoked Trout		@£13.75	
All served with a selection of four salads; add freshly baked b	read and butt	er for an extra	50p per person
TEAS, COFFEE AND SWEETS - served all day from 10am	to 5pm		
Tea or Coffee		@ £2.15	
A choice from our large selection of Cakes and a pot of tea or cup of coffee		@£5.50	
A choice from our Tray Bake selection and a pot of tea or cup of coffee		@£4.70	
Two Homemade All Butter Fruit Scones, Butter, Jam & Whipped Cream and a pot of tea or cup of coffee		@£7.30	
Two Homemade All Butter Cheese Scones, Butter and Cheddar Cheese and a pot of tea or cup of coffee		@£7.30	

Please contact us if you require any further information (including information re: allergies) The full 2018 menu will be available to view on our website from April onwards

Signature:

Date:

Pashley Manor Gardens, Ticehurst, Near Wadhurst, East Sussex TN5 7HE Tel: 01580 200888 Fax: 01580 200102 Email: groupbookings@pashleymanorgardens.com